



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 6<sup>th</sup> February 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/01/06.

You requested the following information, please also see our response below:

**1. Name of ambulance trust**

South East Coast Ambulance Service

**2. Does your Ambulance Trust have a system for holding copies of individuals' Advance Decision to Refuse Treatment (ADRT) forms and Do Not Attempt Cardio Pulmonary Resuscitation orders (DNACPR) and Lasting Powers of Attorney for Health and Welfare (LPA)?**

Form	Yes/No	Comments
Advance Decision to Refuse Treatment (ADRT) forms	No	Due to concerns around ensuring that the principles of ADRTs are upheld (as these documents can be altered by the patient at any time). ADRTs received into the Trust will be reviewed according to the agreed process and a marker will be added to the patient's address notifying the crew that an ADRT may be on scene. However a copy will not be made available electronically.
Do Not Attempt Cardio Pulmonary Resuscitation (DNACPR) orders	Yes	DNACPRs received by care teams into the Trust are held on the Trust Intelligence Based Information System (IBIS) and a marker is added to the patient's address to notify ambulance clinicians in the event of a 999 call.
Lasting powers of attorney for health and welfare (LPA)	No	The Trust are currently reviewing the processes around the management of LPAs, however, none have been received to this date.

3. If yes, who can provide you with these documents and how would they do so (e.g. by email, by posting a copy, by handing you a copy in person)

	ADRT	DNACPR	LPA	Method
Health or social care professional	Yes Email to <a href="mailto:PatientAlert.secam@nhs.net">PatientAlert.secam@nhs.net</a>	Yes Email to <a href="mailto:DNACPR.secam@nhs.net">DNACPR.secam@nhs.net</a>	Yes Email to <a href="mailto:PatientAlert.secam@nhs.net">PatientAlert.secam@nhs.net</a>	It is advocated that an electronic copy of document is sent to SECamb for upload to IBIS as a backup, however it should not replace the original copy being available with the patient to hand to ambulance staff. Patient documents should never be sent to SECamb via post or fax. Whilst SECamb hold electronic copies of these documents, they do not hold responsibility for ensuring they are up-to-date. It is the responsibility of the provider to inform SECamb of any changes or updates.
Individual	Yes Email to <a href="mailto:PatientAlert.secam@nhs.net">PatientAlert.secam@nhs.net</a>	No	Yes Email to <a href="mailto:PatientAlert.secam@nhs.net">PatientAlert.secam@nhs.net</a>	
Family member	Yes Email to <a href="mailto:PatientAlert.secam@nhs.net">PatientAlert.secam@nhs.net</a>	No	Yes Email to <a href="mailto:PatientAlert.secam@nhs.net">PatientAlert.secam@nhs.net</a>	

4. Do ambulance crews receive special training on identifying and implementing ADRTs, LPAs and DNARs? (e.g. looking up ADRTs/DNARs on their system, finding the Lion's Club bottle, understanding the powers that have been granted to the attorney, how the documents work together)

	Yes/No	If yes, please specify who organises the training and how frequently it is done
Advance Decision to Refuse Treatment (ADRT) forms	Yes but not standardised	Whilst this training has not been mandatory many staff have accessed education either as part of their university degree, through their own CPD, accessing the EoLC e-learning provided by the service or attending sessions provided by the EoLC lead for the Trust. Training around EoLC documentation including DNACPR has been included in the programme for mandatory training beginning April 2018. Whilst SECamb staff will access and utilise any information available to them, the Trust is de-emphasising the importance of the message in a bottle (Lion's club) system in favour of more governed, robust systems for sharing information.

<b>Do Not Attempt Cardio Pulmonary Resuscitation (DNACPR) orders</b>	Yes but not standardised	Whilst this training has not been mandatory many staff have accessed education either as part of their university degree, through their own CPD, accessing the EoLC e-learning provided by the service or attending sessions provided by the EoLC lead for the Trust. Training around EoLC documentation including DNACPR has been included in the programme for mandatory training beginning April 2018. Whilst SECamb staff will access and utilise any information available to them, the Trust is de-emphasising the importance of the message in a bottle (Lions club) system in favour of more governed, robust systems for sharing information.
<b>Lasting powers of attorney for health and welfare (LPA)</b>	Yes but not standardised	Whilst this training has not been mandatory many staff have accessed education either as part of their university degree, through their own CPD, accessing the EoLC e-learning provided by the service or attending sessions provided by the EoLC lead for the Trust. Training around EoLC documentation including DNACPR has been included in the programme for mandatory training beginning April 2018. Whilst SECamb staff will access and utilise any information available to them, the Trust is de-emphasising the importance of the message in a bottle (Lions club) system in favour of more governed, robust systems for sharing information.

**5. When an ambulance crew adheres/does not adhere to an ADRT, DNAR form or LPA is it recorded? If yes, how is it recorded?**

	<b>Recorded? Yes/No</b>	<b>Method of recording</b>
<b>Advance Decision to Refuse Treatment (ADRT) forms</b>	Not standardised	This is not specifically audited due to lack of access to information in many circumstances. Where a complaint or IRW-1 is generated this is investigated and information in any electronic document may be used in the course of this investigation.
<b>Do Not Attempt Cardio Pulmonary Resuscitation (DNACPR) orders</b>	Not standardised	This is not specifically audited due to lack of access to information in many circumstances. Where a complaint or IRW-1 is generated this is investigated and information in any electronic document may be used in the course of this investigation.
<b>Lasting powers of attorney for health and welfare (LPA)</b>	Not Standardised	These documents are often not shared with the ambulance service. Unless a complaint or IRW-1 is generated this cannot be investigated and information

	in any electronic document may be used in the course of this investigation.
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**6. In 2017 how many ADRTs/DNARs/LPAs were adhered to/not adhered to?**

	<b>Adhered to</b>	<b>Not adhered to</b>
<b>Advance Decision to Refuse Treatment (ADRT) forms</b>	Not known	Not known
<b>Do Not Attempt Cardio Pulmonary Resuscitation (DNACPR) orders</b>	Not known	Not known
<b>Lasting powers of attorney for health and welfare (LPA)</b>	Not known	Not known

**7. What were the main reasons for not adhering to an ADRT, DNAR order or LPA?**

	<b>Reasons for not adhering to the order</b>
<b>Advance Decision to Refuse Treatment (ADRT) forms</b>	Not known
<b>Do Not Attempt Cardio Pulmonary Resuscitation (DNACPR) orders</b>	Not known
<b>Lasting powers of attorney for health and welfare (LPA)</b>	Not known

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust